

viveroo

What is viveroo?

viveroo GmbH, an internationally active technology enterprise based in Salzkotten, Germany (near Paderborn), produces innovative control centers based on iPads for the rapidly growing Smart Home and Multimedia markets. Innovation and technology, as well as marketing and sales are viveroo's core competencies.

Who are viveroo's typical customers?

Electricians, system integrators and electrical planners are typical viveroo customers. Shopfitters, trade show constructors and yacht builders belong to our customer clientele as well as hifi system studios, hotels and interior designers. viveroo's standard product program is available through specialized dealerships and web shops. In addition, viveroo is a successful system supplier for key account projects.

Where are the products produced?

viveroo has their own production in Salzkotten, Germany, which focusses on the final assembly and contract specific assembly. All suppliers are based in Germany or Austria.

What are the guarantee conditions?

viveroo mechanical systems come with a twenty year guarantee. Details and conditions can be viewed [here](#).

Functionality

Is the iPad recharged while docked in viveroo products?

Yes, the iPad is constantly being recharged while docked in all viveroo command centers. We use a special „speed charge“ system with original Apple Lightning connector, which was developed for continuous use and is passively cooled.

Is the the iPad removable?

The iPad storage drawer in loop and square can be opened mechanically at the push of a button, making for easy removal of the iPad. The iPad can be removed with one hand from the viveroo free. An optional locking system protects the iPad from theft (see next question).

Can viveroo products be locked, so that the iPad is theft-proof?

The iPad can be protected in loop and free via an anti-theft app. Developed especially for viveroo products, the app communicates per Bluetooth with the command center and prevents unauthorized opening of the iPad drawer. The viveroo free is opened mechanically using a cylinder lock and key.

Can the iPad be rotated in all viveroo solutions?

viveroo loop can be rotated from vertical to horizontal. viveroo square und free are fix-mounted, either vertically or horizontally. The loop table, flush-mounted in tabletops, can be fully rotated (360°).

How do the Soft-Close and Soft-Open mechanisms work?

Integrated spring-damper systems ensure perfect, smooth rotation and easy opening of the iPad drawer. No motor driven technology is used.

Is there a safety latch for the home button?

There is no extra safety latch for the iPad home button because the operating system already has an integrated solution to prevent unwanted access.

Features

Which iPad generations are supported?

- loop is available for the iPad generations 2, 3, 4 as well as Air, Air 2 and Pro 9,7"
- square is available for iPad Air, Air 2 and Pro 9,7"
- free is available for iPad Pro 9,7" zbd 12,9" as well as iPad Air, Air 2 and iPad mini 4

What options are there if the iPad measurements change?

viveroo products are intended for long-term use. That is why the construction of loop and square is based on layer architecture. Only a few steps are needed to change various parts in the interior. Important is that the seam to the surrounding wall stays the same and no constructional changes are necessary. That way, adaptations to accommodate the expected developments to a 10 inch display can be made easily.

What design covers are available?

To unite the style of the Apple iPad and viveroo products, only high class covers are used. The cover is a vital part of the optics. Classic glass covers in black or white and the aluminium covers with various surfaces are timeless and sophisticated. Customized covers, made with materials such as ceramic or gold, can also be realized to suit individual wishes.

Can the design cover be replaced after installation?

Yes, the design cover can be replaced after installation with only a few steps, making it easy to change the appearance of the command center as desired.

Mounting & Technology

What different ways are there to install viveroo products?

viveroo products can be seamlessly integrated in walls and furniture, such as tables. There are three different ways of installation:

Installation in dry walls, concrete walls or hollow walls (including concealed cavity wall socket). The cover protrudes approximately 9 mm from the wall, comparable to a light switch. Optionally available onwall profiles guarantee frameless, flush mounted installation. For loop and square.

Installation in furniture (without concealed cavity wall socket). Grooved milling enables flush mounting. For loop and square.

In addition to the first two methods of installation there are onwall mounting solutions, for example, the onwall frame mounting set. viveroo free is always mounted onwall.

What is the difference between the Inwall MountingSet and the onwall „flush mount“ mounting systems?

The Inwall MountingSet, comprised of a concealed cavity wall socket and power supply unit, is the basis for the installation of viveroo command centers in dry walls, concrete walls and hollow walls. After installation has been completed, the cover protrudes approximately 9mm from the wall surface. The optionally available flush mount enables frameless, flush mounted installation. The Onwall MountingSet contains an onwall profile, which is placed on the wall socket, fully surrounding the 9mm cover. After the wall is plastered, the viveroo product is perfectly flush with the wall.

Is any additional installation material needed?

Each installation option includes an individual MountingSet, made up of concealed cavity wall socket (as necessary), power supply unit and mounting material.

What is the installation depth of viveroo products?

-loop: with concealed cavity wall socket: 66mm , without concealed cavity wall socket: 30mm

-square: with concealed cavity wall socket: 76mm, without concealed cavity wall socket: 29mm

-free: viveroo free is installed onwall. The concealed cavity wall socket which is supplied for the power supply unit has a depth of 61mm.

Additional details and technical drawings are available in the download area.

Can viveroo products also be installed onwall?

viveroo free is mounted onwall. We offer a frame for the loop with which the product can be hung on the wall, similar to a picture frame. The frame can be color-customized, using any RAL color. On request, we will happily supply technical drawings and details for the production of personal frames. A concealed cavity wall socket is needed for the power supply unit for viveroo free and loop onwall.

How is the power supply solved?

viveroo provides a corresponding 12Vdc power supply for every product. The customer supplies 230Vac.

What is the smartbox?

The concealed cavity wall sockets for loop and square are also available as a smartbox. The smartbox provides room for all the components necessary for smart home technology, such as servers, gateways, additional radio control systems like Z-Wave, Zigbee, EnOcean or a WLAN access point. The smartbox makes a smart home tangible.

Are viveroo command centers connected to Ethernet/LAN?

Yes, a cable connection to the home network is available optionally. An adapter in the concealed cavity wall socket enables the connection. As soon as the iPad is docked in the viveroo command center, it is recharged and connected to the network.

Sales

How are viveroo products sold?

viveroo command centers are available from numerous electrical installation wholesalers. Only viveroo follows the three level strategy consequently and offers professional products especially for specialty businesses. Speak with us, we will be happy to put you in touch with a nearby retailer. In addition, we work with well-known distributorships. Let us know your location and we will gladly organize a presentation for you. info@viveroo.com

What are the terms and conditions of sales and delivery?

Free delivery, for orders under € 1,000.00 we charge a shipping and handling fee of € 15.00.

Why does viveroo offer solutions only for the Apple iPad?

viveroo places same high expectations on the design and quality of their products as Apple. Additionally, the iPad is preferred for more than 90% of commercial applications. Apple, in contrast to other tablet manufacturers, follows clear formats for connectors and displays. Product variation is limited, which is why the viveroo loop and square cover all 10 inch iPad generations.

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